

**From:** amanda@experienceguildford.com <amanda@experienceguildford.com>

**Sent:** 31 August 2021 17:04

**To:** Toilet Review <ToiletReview@guildford.gov.uk>

**Cc:** pete <pete@experienceguildford.com>

**Subject:** RE: Experience Guildford - Public Toilets Provision Review

Hello Stuart

Nice to e-meet you.

Thanks for getting in touch about this review. I look forward to helping you with in out from the town centre businesses.

I would kick off with the following comment: Speaking on behalf of 560 town centre businesses, Experience Guildford would be against the closure of any public toilets in the town centre. Ward Street are used by the North Street

Market traders and High Street market traders rely on the Tunsgate toilets being open. With no public toilets in Tunsgate Quarter, the latter are essential. When people plan a day trip to Guildford (or anywhere for that matter) they often choose a destination or length of stay at a destination based on the convenience and location of the public toilets. This becomes particularly important to people with disabilities or the elderly. I fear we may alienate a swathe of day visitors if we do not keep the toilets accessible all day as they are now.

I hope this helps for starters? Do give me a call if you would like to discuss further

All the best

Amanda

**From:** amanda@experienceguildford.com <amanda@experienceguildford.com>

**Sent:** 12 November 2021 17:16

**To:** Stuart Riddle <Stuart.Riddle@guildford.gov.uk>

**Cc:** Claire Suggitt <Claire.Suggitt@cbre.com>

**Subject:** Public convenience review

Hi Stuart

I hope this finds you well.

I have just been alerted to the agenda of last week's EAB meeting. I have to say I am more than a little alarmed to see in your report that there is apparently a "high possibility" that we will take over Tungstate toilets. [Item 4 - Public Conveniences Appendices Complete.pdf \(guildford.gov.uk\)](#)

BIDs cannot replace a service. They can add to or enhance a project, service or product. So, simply put, I would say our support in this matter might be to highlight to the visiting public where the toilets are located and for my rangers to alert the cleaning team when there is an issue. We could never take on the council function as your report suggests we might.

If you would like to discuss this further, please do give me a call

Best wishes

Amanda